

Visitation Guidelines

For the health and safety of residents, employees, contractors, and the community, Keswick requests that all visitors follow infection control measures, as outlined below.

Keswick is open for visitation. While on campus you must:

- Remain fully masked in all common areas, hallways, elevators, and offices;
- Complete the infection control questionnaire at a kiosk in our lobby.

We request that you:

- Do not visit if you are sick or experiencing flu or cold-like symptoms;
- Do not visit if you are positive for COVID-19 until your isolation period has ended;
- Provide proof of negative COVID-19 test within the last 72 hours.
Rapid tests are available, free of charge, from our front desk;
- Practice social distancing;
- Practice good hand hygiene, including frequent washing and/or using hand sanitizer.

Masks & PPE

All visitors must wear Keswick-provided disposable surgical masks, available at our front desk. Cloth, masks with filters, bandanas, neck gaiters, etc. are not acceptable.

Pet Policy

Pets continue to be welcome on the Keswick Campus. All pets must be registered with security and have up-to-date vaccinations and paperwork on file with Keswick. No pet will be allowed in the building without required paperwork. Please be considerate and clean up after your pet.

Food Delivery

Families may have food delivered to the campus for residents. All payment must be arranged prior to delivery.

Family Hotline

The Family Hotline is no longer in service. If you have questions please resume the normal line of contact to reach your loved one or a staff member

Symptoms of Coronavirus (COVID-19)

Know the symptoms of COVID-19, which can include the following:



Symptoms can range from mild to severe illness, and appear 2–14 days after you are exposed to the virus that causes COVID-19.

Seek medical care immediately if someone has Emergency Warning Signs of COVID-19

- Trouble breathing
- Persistent pain or pressure in the chest
- New confusion
- Inability to wake or stay awake
- Pale, gray, or blue-colored skin, lips, or nail beds, depending on skin tone

This list is not all possible symptoms. Please call your healthcare provider for any other symptoms that are severe or concerning to you.

